



## **G. Draft message to customers for In transit to EAFA**

Date

Dear Valuable Customer (or name of contact),

Thank you for shipping with Emirates Shipping Line. For improvement our services, we have coordinated with our East African offices to identify the effective handling of **“In Transit” shipments via Mombasa, Kenya and Dar Es Salaam, Tanzania**. Facilitating the smooth B/L issuance, in transit manifest, customs clearance and equipment free time arrangement, we sincerely need your kind attention and cooperation for the underneath aspects. It can definitely speed up the import process and avoid in-transit delay. We highly appreciate your close coordination with your counter parts and our local offices for accurate and prompt booking and shipping details. Please feel free to contact us for any assistance. Thank you again for your kind consideration and support.

### **Actual Consignee Detail on Rate Request, Booking and Bill of Lading**

Consignee not located at POD country (i.e. Kenya or Tanzania) must be manifested as “In Transit” shipments to POD customs. Therefore, it is imperative to have the detailed consignee name & address and final destination of cargo for our arrangement of rate quote, free time, booking and also bill of lading.

### **Carrier Haulage or Merchant Haulage**

Our company is now providing a wide range of coverage to East African Hinterlands by Carrier Haulage with competitive rates, good transit time and quality services. You may approach our Sales team for more information and tariff. At time of rate negotiation, booking and bill of lading, please confirm Carrier Haulage or Merchant Haulage for the best and proper arrangement.

### **“In Transit” Clause**

For all in transit shipments via Mombasa and Dar Es Salaam by Merchant Haulage, the “In Transit” Clause articulating the actual cargo destination and the responsibility is a must on B/L and manifest for customs clearance. Hence, if your actual consignee is not located at POD country, please ensure to verify with your counter parts for the proper preparation of Shipping Instruction including the “In Transit” Clause per below.

“GOODS IN TRANSIT TO “KAMPALA, UGANDA” VIA “MOMBASA PORT” – THE CONTRACT OF CARRIAGE/AFFREIGHTMENT EVIDENCED BY THIS BILL OF LADING SHALL BE ACCOMPLISHED/TERMINATED AS SOON AS THE GOODS ARE DISCHARGED AT “MOMBASA PORT”. THEREAFTER, DELIVERY OF THE GOODS TO “KAMPALA, UGANDA” WILL BE AT THE RISKS AND EXPENSES OF THE CONSIGNEE OR LEGAL HOLDERS OF THE BILL OF LADING. IN ANY EVENT, THE CARRIER IS ABSOLVED OF ANY LIABILITY WHATSOEVER FOR ANY ONWARD DELIVERY OF THE GOODS”

Please contact Sales or Customer Service of our local office for any assistance and booking.

Signature of Local Customer Service contact detail

End of draft message to customers.